

WANT TO RETURN OR EXCHANGE GOODS? HERE IS HOW IT WORKS

You have the right to return or exchange goods within 14 days from the day you receive your order.

Please fill out this return slip, providing name, order number, as well as reason for returning.

While the returned package is in transit it is your responsibility and therefore we always advice using a courier with a traceable service. Please bear in mind that your return expense will not be refunded.

When exchanging goods, we will cover the outgoing shipping expense for the new item. Please note that we are only able to offer size exchanges, which depends on our stock availability.

Product(s) eligible for a return and exchange must be returned in unused condition including original and intact labels, hang tags and packaging.

Please send everything to the address stated below:

Merkurvej 7
7430 Ikast
Denmark

hello@hellosunflower.com

NAME:

ORDER NUMBER:

PRODUCT NAME:

Reason for returning:

- Exchange (*please specify size in 'comments'*)
- Too large
- Too small
- Looks/feels different than on site
- Changed my mind
- Incorrevt item received
- Warranty claim
- Other (*please specify in 'comments'*)

Comments:

PRODUCT NAME:

Reason for returning:

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Comments:

SUNFLOWER